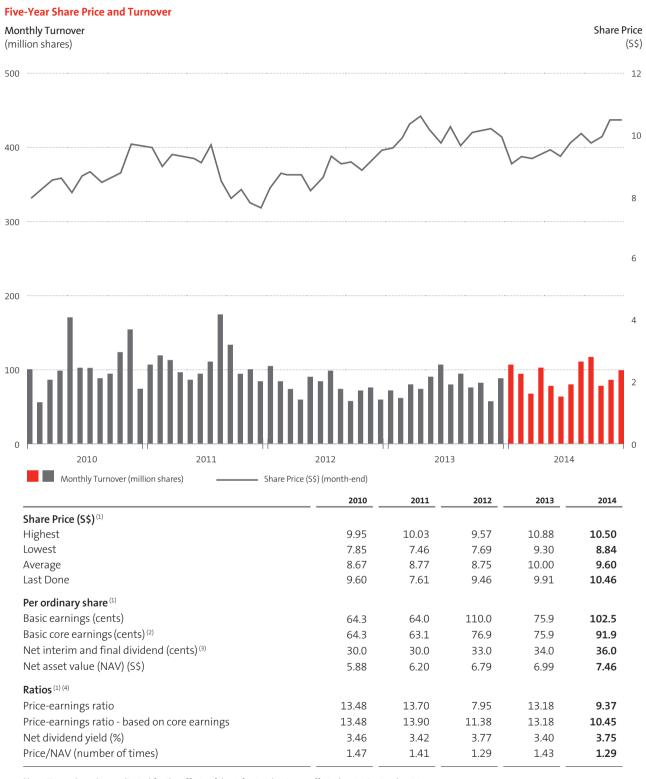
Investor Reference



 $^{^{(1)} \}qquad \text{Figures have been adjusted for the effects of the 1-for-8 rights issue, effected on 26 September 2014}.$

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⁽²⁾ Core earnings exclude gains from divestments of non-core assets and tax refunds.

⁽³⁾ Dividends are stated net of tax, where relevant.

⁽⁴⁾ Price ratios, dividend yield and price/NAV are based on average share prices.

FIVE-YEAR ORDINARY SHARE CAPITAL HISTORY

| Year | Particulars | Number of ordinary shares ('000) | | |
|------|--|----------------------------------|------------------|----------------|
| | | Issued | Held in Treasury | In circulation |
| 2010 | Shares issued to non-executive directors | 60 | | |
| | Shares issued in lieu of dividend | 95,865 | | |
| | Share buyback | , | (4,439) | |
| | Issue of shares pursuant to Share Option Schemes | | 8,969 | |
| | Issue of shares pursuant to Employee Share Purchase Plan | | 3,512 | |
| | Issue of shares pursuant to Deferred Share Plan | | 3,470 | |
| | Year end balance | 3,341,046 | (3,270) | 3,337,776 |
| 2011 | Shares issued to non-executive directors | 48 | | |
| | Shares issued in lieu of dividend | 99,950 | | |
| | Share buyback | | (10,078) | |
| | Issue of shares pursuant to Share Option Schemes | | 2,723 | |
| | Issue of shares pursuant to Employee Share Purchase Plan | | 4,071 | |
| | Issue of shares pursuant to Deferred Share Plan | | 2,587 | |
| | Year end balance | 3,441,044 | (3,967) | 3,437,077 |
| 2012 | Shares issued to non-executive directors | 56 | | |
| | Share buyback | | (18,242) | |
| | Issue of shares pursuant to Share Option Schemes | | 6,248 | |
| | Issue of shares pursuant to Employee Share Purchase Plan | | 1,716 | |
| | Issue of shares pursuant to Deferred Share Plan | | 4,086 | |
| | Year end balance | 3,441,100 | (10,159) | 3,430,941 |
| 2013 | Shares issued to non-executive directors | 77 | | |
| | Share buyback | | (14,459) | |
| | Issue of shares pursuant to Share Option Schemes | | 7,896 | |
| | Issue of shares pursuant to Employee Share Purchase Plan | | 5,180 | |
| | Issue of shares pursuant to Deferred Share Plan | | 3,174 | |
| | Year end balance | 3,441,177 | (8,368) | 3,432,809 |
| 2014 | Shares issued to non-executive directors | 76 | | |
| | Shares issued in lieu of dividend | 114,901 | | |
| | Shares issued pursuant to Rights Issue | 436,775 | | |
| | Share buyback | | (16,387) | |
| | Issue of shares pursuant to Share Option Schemes | | 5,083 | |
| | Issue of shares pursuant to Employee Share Purchase Plan | | 6,278 | |
| | Issue of shares pursuant to Deferred Share Plan | | 4,351 | |
| | Year end balance | 3,992,929 | (9,043) | 3,983,886 |